

## Went to Services

There has been some confusion as to what defines “**went to service**” in the context of LAP. If a victim engages in any service provided by the program, Office of Victim Services or the courts by their choice (not court ordered) then it can be counted as went to service. It does not matter who initiated the conversation about the service only that the victim agrees to engage by their own choice. Obviously, any service the victim seeks out and engages in will be considered went to service.

**LAP database only records ONE engagement with services.** If the victim engages with several services only **ONE** should be recorded on the LAP database. ETO will track all services provided throughout the victim’s involvement.